

Business Operations Manager

Location: Navan, Ireland

Role Purpose:

We are looking for a highly successful, results focused Business Operations Manager to plan, manage and coordinate all the Organisational Operations for eCOMM Merchant Solutions. You will be responsible for improving performance, productivity, efficiency, and profitability through the implementation of effective strategic and operational plans. This is a hands-on role in a dynamic, fast paced environment.

Responsibilities & Accountabilities:

- Fully accountable for the achievement of the Company's strategic and operational objectives
- Ensuring that the organisation meets key financial targets
- Responsible for managing, Project Delivery/Product management, Innovation, Fraud, Compliance, on-boarding and Customer Services functions
- Working with department heads and Senior Management to maximise the best performance from employees
- Lead the business in continuous improvement processes and projects
- Analysing and evaluating the effectiveness of the organisation's operations and people
- Liaising with external investment bodies and organisation
- Representing the organisation to industry bodies, public agencies and the media.
- Lead and/or consult during deal negotiations with our vendors and maintaining a relationship with all
- Responsible for delivering a solid company performance plan.
- Ensuring all performance/key metrics of the business are reported weekly/monthly to the Directors
- Drive a proactive and inspirational approach to all areas of the business
- Engage with all levels of the business

Qualifications & Experience:

- The successful candidate should have experience within the Payments industry
- A knowledge of the Acquiring Industry is not essential but a definite advantage
- Highly developed Operations Management experience
- Acknowledged and proven leadership and organisational skills
- Proven experience in budget management
- Ability to effectively communicate with all levels of the organisation
- A significant track record of success

Apply by email, mentioning the job title to: careers@ecomm365.com